

Merchant Management Solution Residual Management

RS Software was founded in 1991 to provide customized software solutions to the payments industry. Since that time, we have built a client list that includes the world's leading payment brands. We have successfully delivered thousands of solutions in dozens of countries providing operational efficiencies and attractive price performance.

The globalization of the payments industry, growth of electronic payment methods and increasing regulatory complexity over the last two decades have increased the pressure faced by acquirers who must offer competitive terms to attract merchants while providing a comprehensive range of services to retain their loyalty. The RS Software Merchant Management Solution helps increase revenues and lower costs by increasing operational efficiencies and improving merchant retention rates.

The Residual Management Application of the Merchant Management Solution is built on a flexible platform to make integration with existing IT infrastructures easier to achieve and includes a powerful workflow engine, a comprehensive merchant data repository and rich reporting and analytic capabilities. The application imports, manages, reviews and modifies processor data as well as administering pricing plans and managing residuals calculation.

The Residual Management Application maintains all administrative details related to agents, sales representatives and partners. It provides for simple, transparent and auditable processing of residual payments with its reporting function, which generates reports for audit requirements, financial tracking and export to agents for review. The application is fully customizable and flexible, simplifying the process of adding new pricing plans. These features of the application combine to make the residual management process more efficient and productive.

The configurable, customizable nature of the application's workflow supports the ISO's internal departments and the sales agents, offices and representatives within a single residual calculation engine.

The flexibility offered for introducing new pricing plans and controlling plan versioning allows the user to adapt to business conditions quickly and address opportunities or challenges as they arise. The reporting function provides the information on costs, profits, sales thresholds and other key metrics required to make important, strategic, and competitive decisions.

The Residual Management Application also is fully integrated with the Merchant Boarding Application offered in our Merchant Management Solution.

With more than two decades of commitment to the payments industry, RS Software understands today's payment environment because it has participated in its evolution. The Residual Management Application of our Merchant Management Solution provides a powerful, flexible foundation for companies wanting to improve their operating efficiencies and promote customer retention.