

# Merchant Management Solution

## Merchant Reporting & Analysis

RS Software was founded in 1991 to provide customized software solutions to the payments industry. Since that time, we have built a client list that includes the world's leading payment brands. We have successfully delivered thousands of solutions in dozens of countries providing operational efficiencies and attractive price performance.

The globalization of the payments industry, growth of electronic payment methods and increasing regulatory complexity over the last two decades have increased the pressure faced by acquirers who must offer competitive terms to attract merchants while providing a comprehensive range of services to retain their loyalty. The RS Software Merchant Management Solution helps increase revenues and lower costs by increasing operational efficiencies and improving merchant retention rates.

The Merchant Reporting and Analysis Application of the Merchant Management Solution is built on a flexible platform to make integration with existing IT infrastructures easier to achieve. The application includes a powerful workflow engine, a comprehensive merchant data repository and rich reporting and analytic capabilities. It provides a scalable, component-based framework that enables acquirers, processors, agent banks, agents and merchants to view data in different dimensions.

The application includes standard analytical reports and can be extended or customized with minimal effort to suit the specific reporting needs. Flexible, personalized dashboards, multiple report formats and rules-based access controls are included. Analysis of simple or complex trends and consolidated views of customer profitability and related financial metrics are supported in the application. Additional features include ETL data import, multi-lingual capabilities, automated data archiving, support of SaaS, multiple role-based users options and dynamic role creation.

These features of the Merchant Reporting and Analysis Application combine to improve productivity and access to vital business intelligence. The application's scalability allows it to handle large volumes of data and reduces turnaround time for new queries and reports, improving processing efficiencies and quickly getting information into the hands of those who need it. The ability to customize reports and present them in multiple report formats allows users to adapt to business conditions, addressing opportunities or challenges as they arise.

With more than two decades of commitment to the payments industry, RS Software understands today's payment environment because it has participated in its evolution.

The Merchant Reporting and Analysis Application of our Merchant Management Solution provides a powerful, flexible foundation for companies wanting to improve their operating efficiencies and promote customer retention.